**Safeguarding**

**Safeguarding Children and Adults**

The safety and welfare of children and adults is of paramount importance to East Surrey Clinical Commissioning Group (ESCCG). We work closely with other CCGs within Surrey and Sussex to ensure that all of the services we commission provide high quality, safe effective care.

**What is safeguarding**

Safeguarding means protecting people's health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect. It's fundamental to high-quality health and social care.

The [NHS Outcomes Framework 2015 to 2016](https://www.gov.uk/government/publications/nhs-outcomes-framework-2015-to-2016) sets out the outcomes and corresponding indicators that will be used to hold NHS England to account for improvements in health outcomes, in particular for:

* Ensuring people have a positive experience of care. (Domain 4 of the NHS Outcomes Framework)
* Treating and caring for people in a safe environment and protecting them from avoidable harm. (Domain 5 of the NHS Outcomes Framework)

The following measures ensure that safeguarding and promoting the welfare of children and vulnerable adults is given priority and is discharged effectively across the whole local health community through commissioning arrangements:-

* Executive level CCG membership of the Surrey Safeguarding Children and Adult Boards which ensure that safeguarding is at the forefront of service planning
* Senior Clinical membership of local Safeguarding Groups
* Close collaboration with the Local Authority to assess and ensure the provision of co-ordinated integrated services to meet the needs of the local population, including specialist services for vulnerable groups
* Ensuring that safeguarding children and adult strategies and associated policies are in place, including safe recruitment of staff, a whistle-blowing policy and safeguarding training and supervision policies
* Ensuring that providers of services are held to account by regular review of safeguarding arrangements through quality scrutiny processes
* Designated nurse and doctors in post to offer professional expertise and advice around safeguarding matters.

**Children**

**Concerned for a child’s or young person’s safety?**

**If anyone has concerns about a child or young person they should Monday to Friday from 9am to 5pm contact Surrey’s South East Area Children's Services - 0300 123 1620**

Outside of these hours call [**01483 517898**](tel:01483%20517898)to speak to the [**emergency duty team**](http://www.surreycc.gov.uk/social-care-and-health/contacting-social-care/out-of-hours-social-care-contacts)

**In an emergency where you are concerned for a child or young person's immediate safety you should call Surrey Police on 999**

If you are a healthcare professional and have concerns about a child or young person, or would like some further advice please call:

* Guildford and Waverley CCG switchboard on **01483 405450** and ask for the **Safeguarding Children team** - NHS Guildford and Waverley Clinical Commissioning Group (G&WCCG) host and employ a Safeguarding and Looked After Children (LAC) Surrey Wide Team on behalf of the Surrey CCG Collaborative.

**Alternatively you can;**

* Email **Lisa Parry**, PA to Consultant / Designated Nurse for Safeguarding Children: [**lisa.parry1@nhs.net**](mailto:lisa.parry1@nhs.net)
* or **Angela Heather**, co-ordinator for Looked After Children: [**angelaheather@nhs.net**](mailto:angelaheather@nhs.net)

**In an emergency where you are concerned for a child or young person's immediate safety you should call Surrey Police on 999**

**Useful Link**

<http://www.surreycc.gov.uk/social-care-and-health/childrens-social-care/information-for-child-social-care-professionals/surrey-safeguarding-children-board/latest-news-and-training-safeguarding-board>

**Adults**

On 1 April 2015 Safeguarding Adults Boards became statutory and the statutory guidance that accompanies the Care Act is force. The national guidance is available: [www.gov.uk/government/publications/care-act-2014-statutory-guidance-for-implementation](http://www.gov.uk/government/publications/care-act-2014-statutory-guidance-for-implementation)

This signals a radical change in the way **all** agencies safeguard adults. There is a greater focus on making safeguarding personal. This engages the adult at risk and/or their carer in a conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety.

## Concerned for the safety of a vulnerable adult?

If you have a concern that an adult at risk is, or maybe experiencing abuse or neglect please contact Adult Social Care. **In an emergency, always contact 999.**

## Adult Social Care;

* Telephone: **0300 200 1005 (8am-6pm weekdays**) Emergency Duty Team: **01483 517898 (6pm-8am weekdays and 24 hours a day on weekends and bank holidays)**
* Email: [contactcentre.adults@surreycc.gov.uk](mailto:contactcentre.adults@surreycc.gov.uk)
* Textphone (via Text Relay): 18001 0300 200 1005 SMS: 07527 182861 Minicom: 020 8541 9698.

**In an emergency where you are concerned for a person's immediate safety you should call Surrey Police on 999**

**Useful link**

<http://www.surreycc.gov.uk/social-care-and-health/surrey-safeguarding-adults-board/safeguarding-resources-helpful-information-from-non-surrey-safeguarding-adults-board-sources/surrey-safeguarding-adults-multi-agency-procedures,-information-and-guidance/protocols,-forms-and-guidance>

**Safeguarding Training for Primary Care Staff**

All CQC registered providers of NHS commissioned services, including primary care, are responsible and accountable for the training of staff in both adult and children’s safeguarding.

NHS England and CCGs are working in partnership as co- commissioners to support and develop primary care professionals with regard to Safeguarding. The safeguarding training for primary care staff document outlines the responsibilities of NHS organisations from April 2013 and acts as a signposting document for primary care staff and practices, in addition to the existing safeguarding training opportunities offered by CCGs.

<http://www.surreycc.gov.uk/social-care-and-health/surrey-safeguarding-adults-board>